

To: Juan Solorio[juan.solorio@lacity.org]
Cc: Councilmember Rodriguez[councilmember.rodriguez@lacity.org]
From: [REDACTED]
Sent: Thur 3/21/2019 3:26:00 AM
Subject: Re: Sylmar needs

Thank you. I know it's a lot of questions. I'm often not avail on the phone but my cell number is 562-485-7326 I live in North Sylmar between Sylmar High school and Olive Vista middle school area but don't like to give out my exact address. Thank you!

On Mar 20, 2019, at 7:27 PM, Juan Solorio <juan.solorio@lacity.org> wrote:

Hello [REDACTED]

Please give me a week to look into your questions and concerns. Feel free to give me a call at 818-756-8409 if you'd like speak before then or if you have further questions.

Lastly, if can you provide your phone number and address so I can complete adding you to my contacts' list.

On Wed, Mar 6, 2019 at 10:15 PM [REDACTED] wrote:

Awesome, thank you. I wish I could do more to help our community but it's hard to personally be involved when you have a busy family and work. I do know we have some residents out there picking up the trash and dumped items on their own in addition to reporting to 311 which we are also ever so grateful for. That was one other issue I forgot to mention. However more and more residents are using the my311 app and website to report but some still have no idea about. I believe Juan has helped our with some of these clean ups already which is AWESOME. We never have street cleaners down my street. I don't know if it's because we're on the ranch/horse trails but there is still trash the school kids leave around our area so When we go for walks we pick up street trash whereas other communities in LA have street sweepers. I'm not sure if you are aware of some other issues I'll just mention here. There is a complex on Foothill that has been without hot water off on for 6 months. The news was covering last week since the owner was trying to evict residents who didn't pay their water bill. However, landlord/tenant law requires the landlord provide water so they do have the right to withhold if.. it hasn't been repaired. This same complex has an issue with their trash cans over flowing and not being picked up as often as they need (also illegal dumping into their complex trash bins) The news was also onsite during the power outage yesterday as well.

Another suggestion would be to have a larger scale holiday event for our community or bring back the Olive Festival as event for our city. El Cariso has small events for the little kids but they aren't advertised to the community unless you already go to the center and see the flyers. The snow day event could be expanded upon with music/ photos, pony rides, snowmen, booths for businesses or school fundraisers to sell hot chocolate, falling "snow". I've been to other cities that have events like this and it really builds a sense of community. I realize it costs \$\$ but often businesses will sponsor and donate and cover costs.

The Easter and Halloween event at Sylmar Rec is nice but it's only advertised as a sign on the fence line.

Last but not least, I was curious if the police or detectives ever give your office updates on solving the shooting cases for our city? Do you attend the neighborhood watch or police update meetings? We'll hear about when they happen but it seems like the criminal shooters are still outstanding?

That's it! Thanks again for reading and/or consideration of these questions and suggestions.

Best,
[REDACTED]

On Mar 6, 2019, at 2:02 PM, Councilmember Rodriguez <councilmember.rodriguez@lacity.org> wrote:

Hello Elena,

Thank you for emailing my office. I am cc'ing Juan Solorio from my office to look into this matter. Juan can be reached at juan.solorio@lacity.org or calling my Sylmar office at 818-756-8409. Thank you again and have a nice day!

----- Forwarded message -----

From: [REDACTED]
Date: Wed, Mar 6, 2019 at 11:17 AM
Subject: Sylmar needs
To: Councilmember Rodriguez <councilmember.rodriguez@lacity.org>

I wanted to send this letter/ note in the hopes that you can help address some of this. This is just a running list but of course there is more to be done.

I noticed the area near the Arco, carwash, mexican restaurant Roxford/Olive view where the new equestrian slow lights are that to me it appears it would be safer to have a full stop light there instead. If not possible then something more around the corner or large warning bumps or large lit signs warning drivers that people and horses will be crossing around the corner. Has anyone in the equestrian group requested this? I just happened to notice twice with drivers being caught off guard to a quick halt and I'm not there very often so I thought it must happen often. Which is a little scary to see that.

Also, I noticed when entering the freeway off of Roxford there seems to more traffic and my concern is that it's not always safe to make a left anymore going North on Roxford to make a left onto the 210 W. This may need to be an arrow only light on and not just a yield to a right of way.

Also, last night there was a full power outage on Foothill Blvd. with not emergency help directing traffic. I was wondering if there is a plan in place when something like this happens in the future? Obviously it was completely unexpected and probably due to the thunderstorm but does the police department have a traffic control division that should assign someone to help direct intersections or would this only be done during the day for safety concern of the officers?

I also see crosswalks that are missing the paint and kids are crossing without crossing guards. Once example is Dronfield/Polk but I've seen it in multiple locations. I see kids walking in the street on main busy streets when there is blocked or damages sidewalks as well. Missing broken curbs.

On Hubbard in Sylmar there is a construction zone area that is blocking the complete sidewalk on the eastern side of the street and I have seen kids and handicap people in motorized vehicles driving/walking in the street here which is also unsafe.

If we had a number or team we could call directly when we see mentally ill that can't help themselves on the street. My understanding is 311 can't help because they aren't an emergency service and can only help with family members that you can arrange for a "planned" future visit.

Can you help look into if Olive View is releasing patients to the street without verifying that they have a home or confirming the place they are going with an actual person picking them up?

The reason is we think they are letting people go and they are end up on our streets. One of our neighbors has started documenting these people and I don't know if they will be bringing this to light with the local news stations but I hope something is done to prevent Olive View from doing this.

Can you help with funding to post signs notifying residents when there are upcoming neighborhood council meetings? I meet people all the time that have no idea these meeting exist or others that also think that you are part of those meetings. (e.g. confusing City Council vs neighborhood council). How are residents educated about their community I guess is my question. It would need to be in English and Spanish.

Can you help get our community no parking zone lines so we don't have rv's parked on the streets. This is not safe for our kids. I have seen naked people around the RVs.

As a community we need more and feel often like the forgotten city. I'm shocked we have no senior center and although El Cariso offers classes we need more. Sylmar Park / Recreation needs more, we need a real Senior Center with daily activities, we need more police around the park. I have see homeless and also drug users in the park. This is a park I take my child to and there have been 2 shootings there in the last year. I never see any police even traveling through the parking or perimeter but I do see sheriff's all the time at El Cariso so I feel much safer there. If it's funding we need I wouldn't mind writing letters for grants if you ever need help. I want our community to get what we deserve.

Any new development should be required to provide a benefit to the whole community. A new store, a new restaurant, a new playground, a senior center, a performing arts theatre or venue, a recreational I would like to feel safe that I can go to the park closer to my house and not have to worry about crime but without the police present and the unaddressed issues.. I'll have to go elsewhere. The day of the last shooting I was going to take my son there but we decided to play in Valencia where we shop. I thank god we weren't there because we would have been on the baseball fields when the shooting occurred.

Our community is a working class family community but we have hardly any amenities that other cities have. We don't have the shops we want to shop at, can't feel safe at the local park. I don't feel safe letting my child walk to school. There are not enough local parks and all I keep hearing is that you are bringing more homeless low income housing to a community that has enough already and not enough services for it's current residents let alone more develops with people that will not contribute to our community.

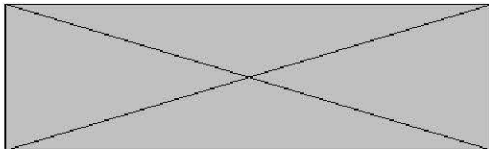
I hope you can help with some of this and really listen to what the community wants and needs. Talk to the parents at the schools, go to the neighborhood council meetings and send newsletters to the residents. We have no local paper and most of the community can not attend the council meetings due to work/family/childcare ect.. I would love to more involved and attend the meetings but I can't, I don't have evening childcare and I tried to take my child to the meetings but it's too hard and I can't hear anything. The rest of my local family have similar issues on why they can not attend.

No expectation to rush to fix but would like our community to be priority and not the developers. We deserve to have our needs taking care of before anything else. Especially since we live in a community that not all the residents are even accounted for (undocumented) living in back houses and college students, tons of families and kids. We have to go to Santa Clarita for a lot of what we need as a family whether it be stores or arts activities, youth activities ect..

Thank you!!

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Sincerely,

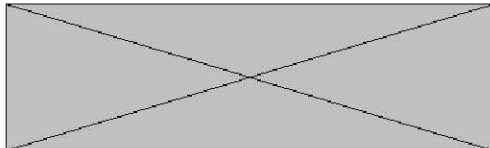


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Best,



Juan Solorio Jr, Field Deputy

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